





# **ISE & Healthcare**

Linda Reeder November 18, 2016



# Healthcare Trends & Terminology



Health Care Reform – Value Based Purchasing" (VBP)

Medicare Access and CHIP Reauthorization Act (MACRA)

"Care Transformation"

"Accountable Care Organizations (ACO) & Primary Care Medical Home (PCMH)

Business Intelligence/Decision Support/"Big Data"

Population health, preventive care and predictive modeling

Patient safety/"patient engagement"

Electronic Medical Records (EMR) & Health Information Exchange (HIE)

Mobile health technology/voice and handwriting recognition/barcoding

Wearable/implantable technology

Smart homes/gerotechnology

Nanotechnology

**Telemedicine** 

Meaningful Use/quality management

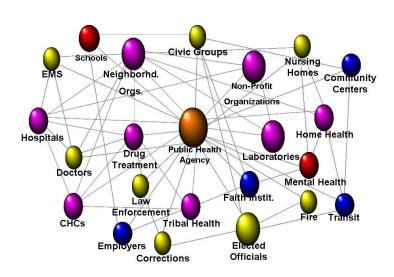
Lean/Agile

**ICD-10** 

"Pre-hospital care" (emergency medical services)



### Job Titles and Venues



#### **Employment Settings**

- Providers (hospitals/clinics/urgent care) and health plans
- Vendors (software, medical devices, nanotechnology)
- Emerging health entities (start-ups or e-health companies)
- Health division of established firms (Google, Microsoft, Apple, Intel, etc.)
- "Retail" medicine (brick & mortar) and online pharmacies/other services
- Public sector/public health
- Non-profits, global health/disaster relief
- Life sciences or virtual reality firms
- Architectural firms
- Consulting firms
- Big data firms



#### "Code Words" in Job Descriptions

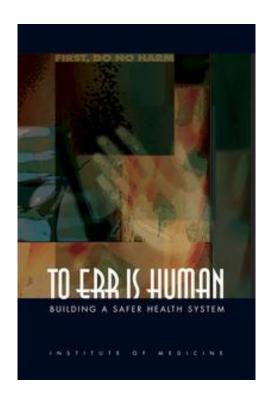
- Analyst/Analytics:
  - (revenue cycle, value chain, security, financial, clinical value, data, supply chain, utilization mgmt, outcomes mgmt, systems, business, sourcing, research)
- Program Operations, Process redesign
- Decision support, clinical decision support, Business Intelligence
- Care Transformation
- Project Manager/Coordinator
- Materials and Logistics
- Optimization
- Virtual Reality

- EMR Implementation analyst
- Lean/Agile
- Cost/policy/financial/predictive/ statistical modeling
- Quality/performance management
- Compliance or "Meaningful Use"
- Design/Ergonomic/Reliability
- Epidemiology

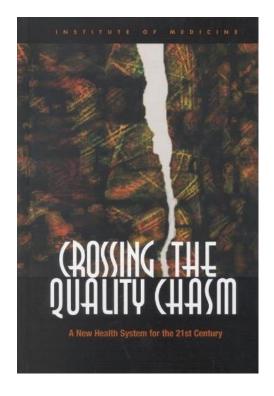
Note: you will <u>not</u> see the words Industrial Engineer in healthcare job descriptions. "Management Engineer" sometimes used in midwest & south part of US.

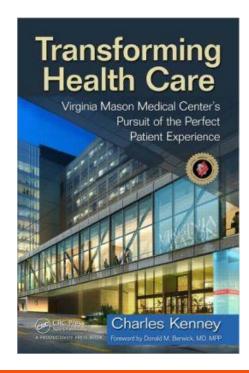
## Resources

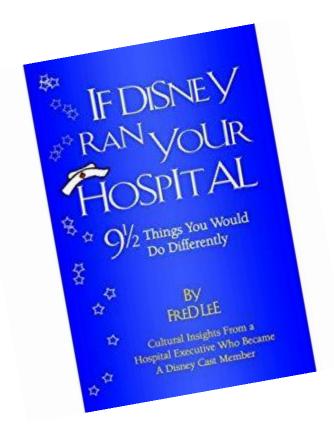




Institute of Medicine publications

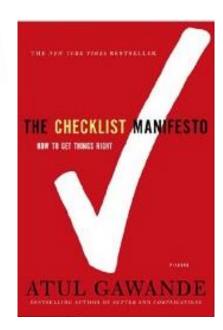


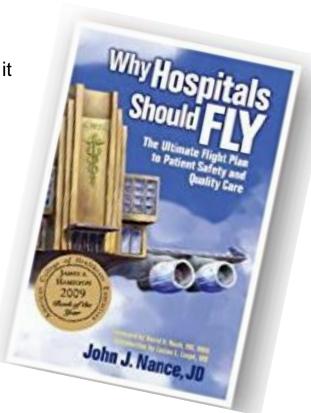




"Every system is perfectly designed to get the results it consistently achieves."

Don Berwick, MD
Institute for Healthcare
Improvement (IHI)





# **UNIVERSAL DESIGN**









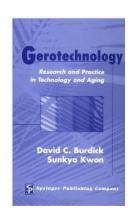




# *IMAGINE:*The Future of Aging.....



http://www.youtube.com/watch?v=SBH9dkCZsXQ



## **Associations and Certifications**



# Important Associations

\*\* Healthcare Information and Management Systems Society (HIMSS) \*\*

National: www.himss.org

WA state chapter: <a href="http://wa.himsschapter.org/">http://wa.himsschapter.org/</a>

HIMSS17 students: <a href="http://www.himssconference.org/register/registration/program-assistants">http://www.himssconference.org/register/registration/program-assistants</a>

Communities: <a href="http://www.himss.org/get-involved/community">http://www.himss.org/get-involved/community</a>

Project Management Institute (PMI)

http://www.pmi.org/ & http://healthcare.vc.pmi.org/Public/Home.aspx

Puget Sound Chapter: <a href="http://pugetsoundpmi.org/index.php">http://pugetsoundpmi.org/index.php</a>

IIE/Society For Health Systems (SHS)

http://www.iienet2.org/SHS/



Organization	Certification
HIMSS	Certified Associate in Healthcare Information & Management Systems - CAHIMS  (initial credential)
HIMSS	Certified Professional in Healthcare Information & Management Systems – CPHIMS  (credential for those with more experience)
PMI	Project Management Professional (PMP)  Agile Certified Professional (PMI - ACP)
ACCE	Clinical Engineering Certification (more for medical device work)
Various	Lean Six Sigma certification

#### Strategies for leveraging the professional associations:

- Attend the chapter meetings
- VOLUNTEER it is great networking & they can waive your fees!!
- Ask about scholarships and Emerging/Early Career Professional services
- Consider one of the certifications

# Your Questions .....

